

Please Order Your Products Carefully

In order to maintain the highest possible quality standards, we cannot accept returns on drug chemicals. It is simply not possible to verify the quality of returned products. So, please...be very careful when placing your order.

If you have a complaint regarding the quality of your order, we will definitely accept returns. Products returned for quality issues will be investigated by our Quality Assurance Department and results will be issued as quickly as possible.

Please contact our Customer Service Department for a Return Goods Authorization (RGA) number and call tag information for quality issue returns. All returns must have the RGA number clearly visible on the outside of the package. All returns must be packaged and shipped in compliance with all applicable federal, state, and local regulations. Returns must be received by Hawkins within 30 days of RGA approval. After 30 days, the RGA is void. All returns without proper RGA authorization will be refused and returned to the sender.

Return Policy

Inspect your order once you've received it. If any material is missing or defective, contact our Customer Service Department immediately at 1-800-375-0009. Product damaged in transit must be reported to the carrier within seven days of receipt to request a freight inspection. The original box and packaging materials must be saved for inspection. Materials discarded cannot be claimed for freight.

UPS:	1-800-PICK UPS	www.ups.com
DHL:	1-800-CALL DHL	www.dhl.com
FED EX:	1-800-GO FED EX	www.fedex.com

New Product Requests

Please call us or submit a request online for products you do not see in our catalog. We are continuously adding new products and may already stock the item(s) you are looking for. Your inquiries help us add the right new products to our expanding selection.

Hawkins will be closed on the following dates in 2006:

Mon., January 2

New Year's Holiday

Mon., May 29

Memorial Day

Tues., July 4

Independence Day

Mon., September 4

Labor Day

Thurs., November 23

Fri., November 24

Thanksgiving Holiday

Mon., December 25

Tues., December 26

Christmas Holiday

Mon., January 1, 2007

New Year's Holiday